

## How to Reload firmware on LoopMeeting LM-1052T/1056T with Android 10 and 11

### 1. Install driver support for LoopMeeting device

Download, unzip and install the Android RK device drivers

<https://loopmeeting.no/firmware/LMDriver.zip>

After installation, please reboot your computer.

### 2. Download and unrar/unzip tools and firmware

Download the Firmware loading tool and unzip it to a directory.

<https://loopmeeting.no/firmware/rktool.zip>

Download the correct Firmware version based on the production year/month.

and unrar the file. You will see the correct production month/year on the serial number sticker on the backside of the panel.

**It is important to select the correct file.**

December 2021	<a href="https://loopmeeting.no/firmware/des21.rar">https://loopmeeting.no/firmware/des21.rar</a>
January 2022	<a href="https://loopmeeting.no/firmware/jan22.rar">https://loopmeeting.no/firmware/jan22.rar</a>
April 2022	<a href="https://loopmeeting.no/firmware/apr22.rar">https://loopmeeting.no/firmware/apr22.rar</a>
May 2022	<a href="https://loopmeeting.no/firmware/mai22.rar">https://loopmeeting.no/firmware/mai22.rar</a>
June 2022	<a href="https://loopmeeting.no/firmware/jun22.rar">https://loopmeeting.no/firmware/jun22.rar</a>
September 2022	<a href="https://loopmeeting.no/firmware/sept22.rar">https://loopmeeting.no/firmware/sept22.rar</a>
December 2022	<a href="https://loopmeeting.no/firmware/des22.rar">https://loopmeeting.no/firmware/des22.rar</a>
February 2023	<a href="https://loopmeeting.no/firmware/feb23.rar">https://loopmeeting.no/firmware/feb23.rar</a>
April 2023	<a href="https://loopmeeting.no/firmware/apr23.rar">https://loopmeeting.no/firmware/apr23.rar</a>
Oct 2023	<a href="https://loopmeeting.no/firmware/oct23.zip">https://loopmeeting.no/firmware/oct23.zip</a>
Nov 2023	<a href="https://loopmeeting.no/firmware/nov23.zip">https://loopmeeting.no/firmware/nov23.zip</a>

### 3. Load firmware to Loopmeeting panel

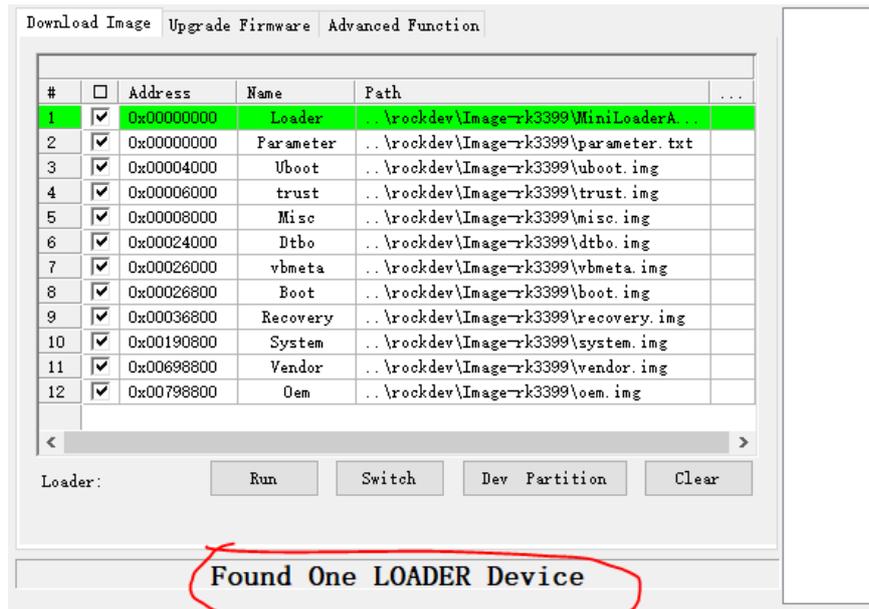
Connect a USB cable to your computer and to the micro USB port on the device  
 Connect power while holding the “reset” button pressed with a paperclip or similar.

The reset button is just beside the LAN port in a small hole

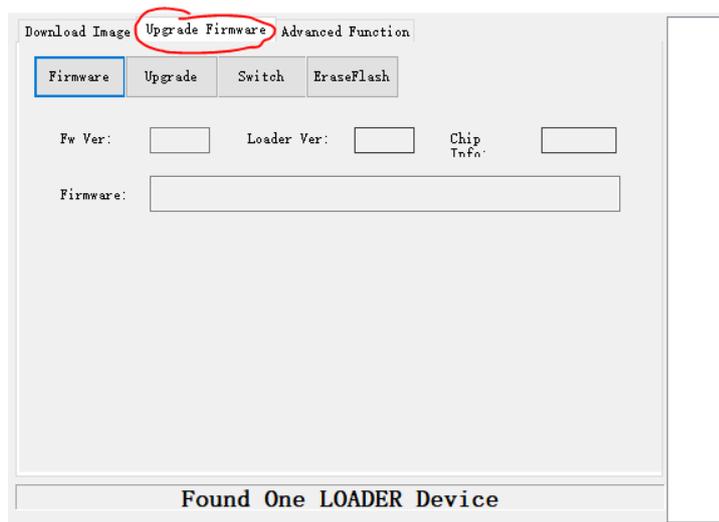
Hold it for a few seconds then release the button (The device will stay black)

Start Android Tool

Check that you have «Found One LOADER Device” in the bottom line

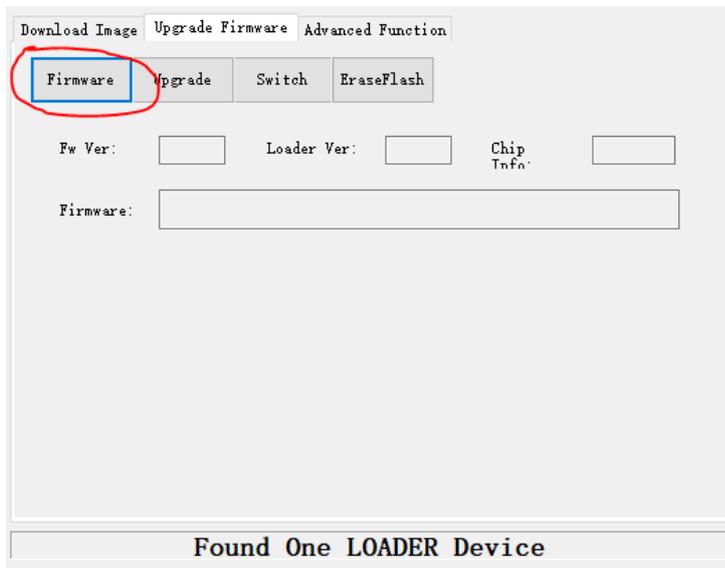


Select «Upgrade Firmware» in top menu



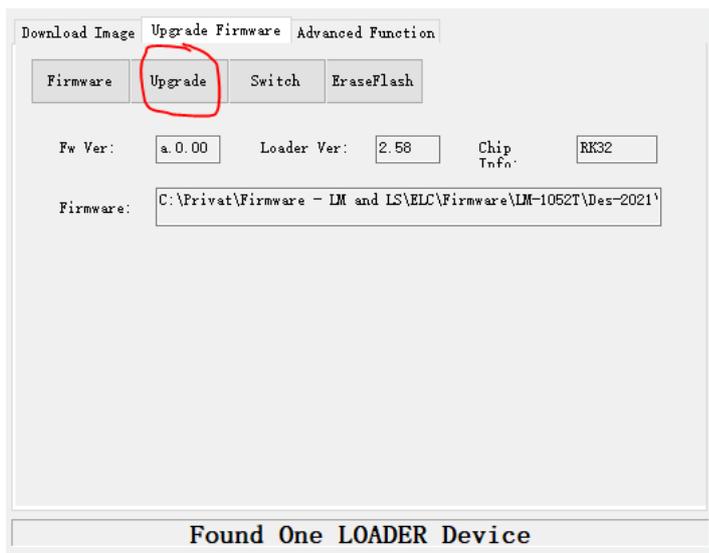
Select “Firmware” in the menu.

And browse/select the unzipped file you downloaded. (It will take a few seconds for it to load)



Then select menuitem “Upgrade”

This operation will take a few minutes.



After the procedure is done LoopMeeting app will appear asking you to enter the license key.

(If you do not have the license key, please contact [info@loop24.no](mailto:info@loop24.no) and provide the serial number for the device.)

**Please Update App before entering the License key and connect it to O365/Exchange/Google/LoopBooking environment.**

This is done by selecting “Demo Mode” when the panel asks for License key.

Then select “Update App” and the panel will download and install the latest version.

If this fails, use option 4 as described in this link.

<https://loop24.no/loopmeeting/app-update/>