Samsung Tizen 6.5 and 7.0 - LoopSign Deployment Guide

LoopSign Samsung App

Please note that you need to have a professional display from Samsung with Tizen 6.5 or 7.0 SoC. Relevant models include QBB, QBM, QBC and QMC. Consumer TV models do not have the necessary built-in features and will not work with the LoopSign Player app.

It's always a good idea to have the latest firmware. Please check with your reseller.

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1. Prerequisites

Make sure you have a Samsung professionaly display running Tizen 6.5 or Tizen 7.0 with the latest firmware. Contact your reseller, Samsung, or us directly to get the latest firmware.

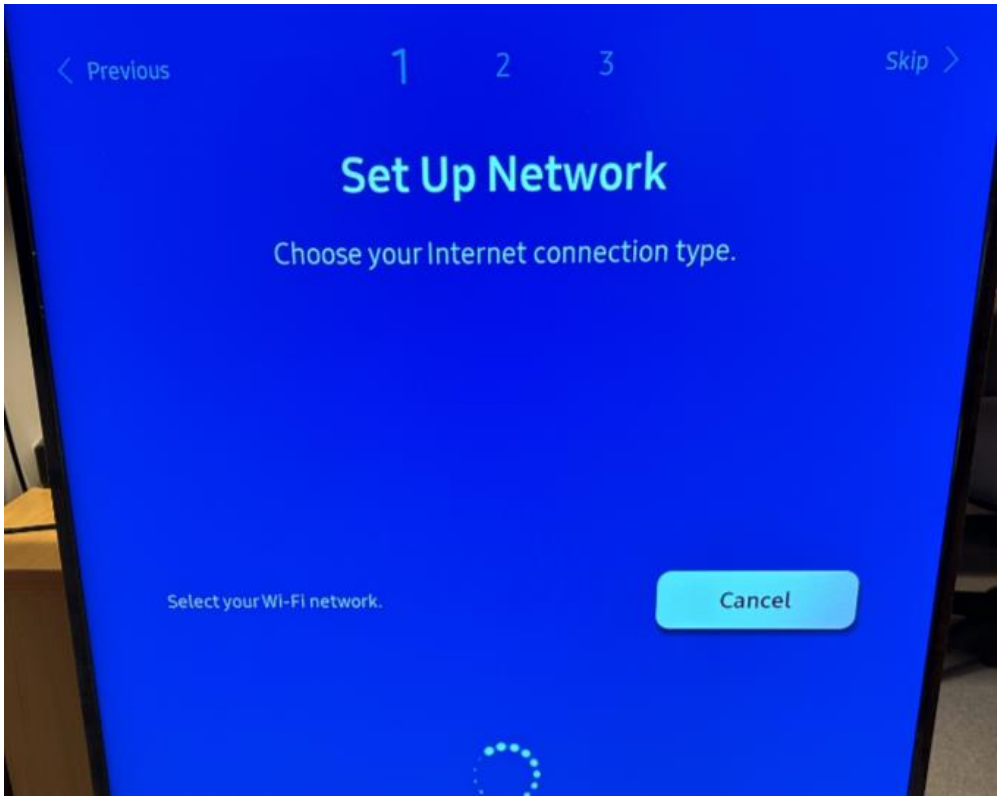
Please note that consumer screen models will not work with Digital Signage, they do not have the necessary settings and features.

The screenshots in this guide are of a Samsung Tizen 7.0 professional display.

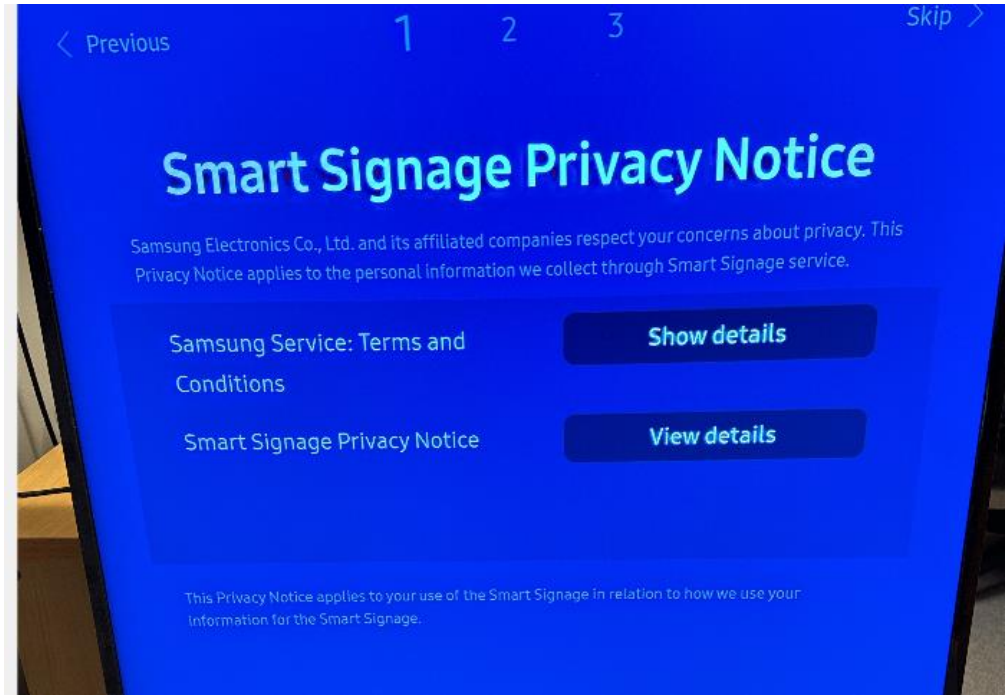
2. General settings – First-time installation guide

- Go through the first-time installation guide.

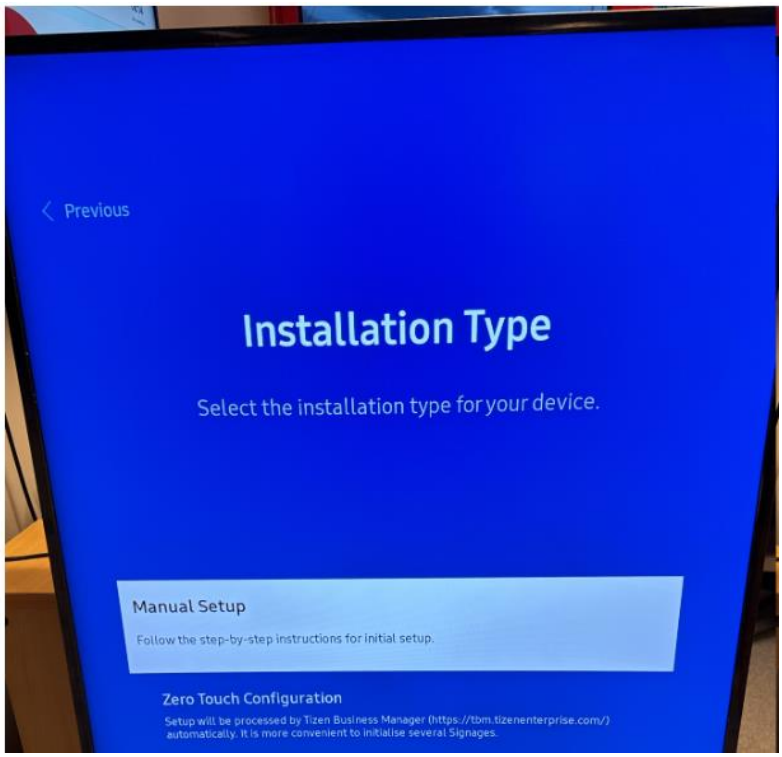
Connect to network (ethernet recommended)



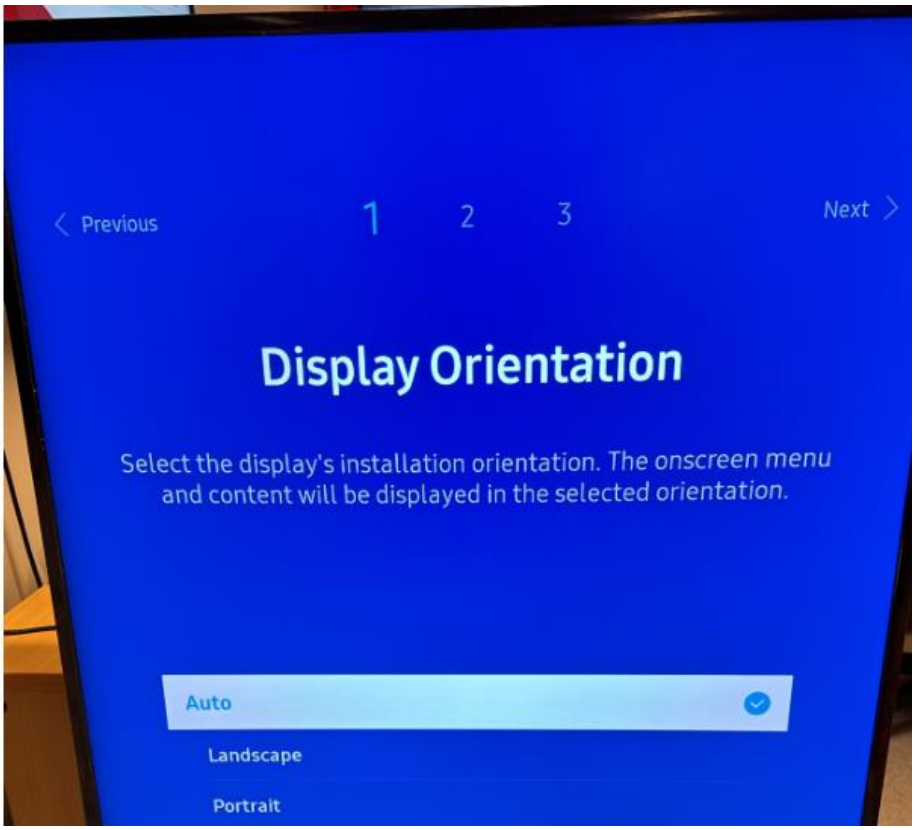
Choose "OK"



- Choose "Manual Setup"



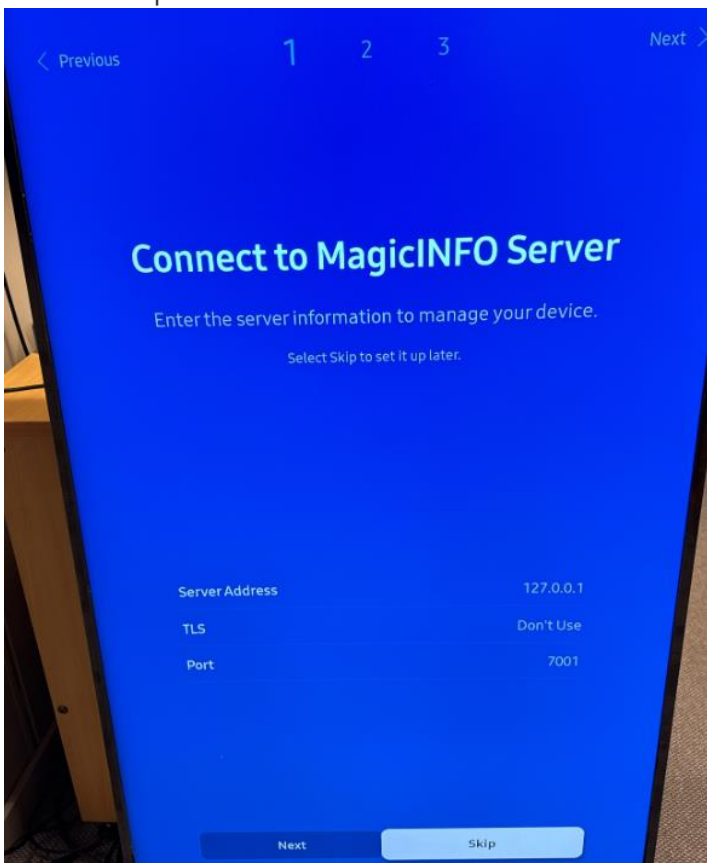
- Choose "Auto"



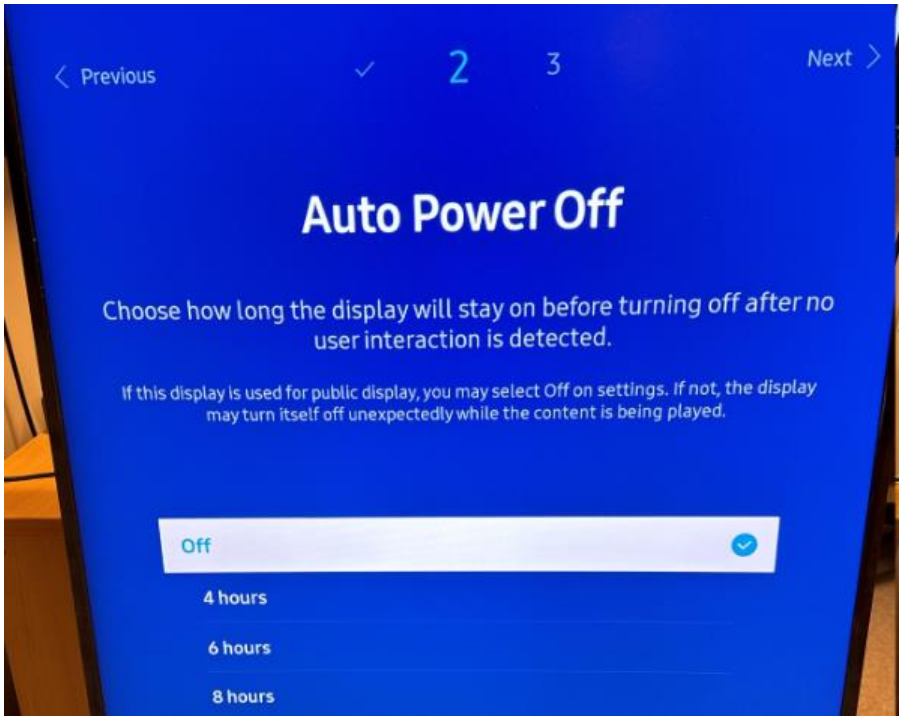
Choose "Custom App"

Enter URL: https://loop24.no/t

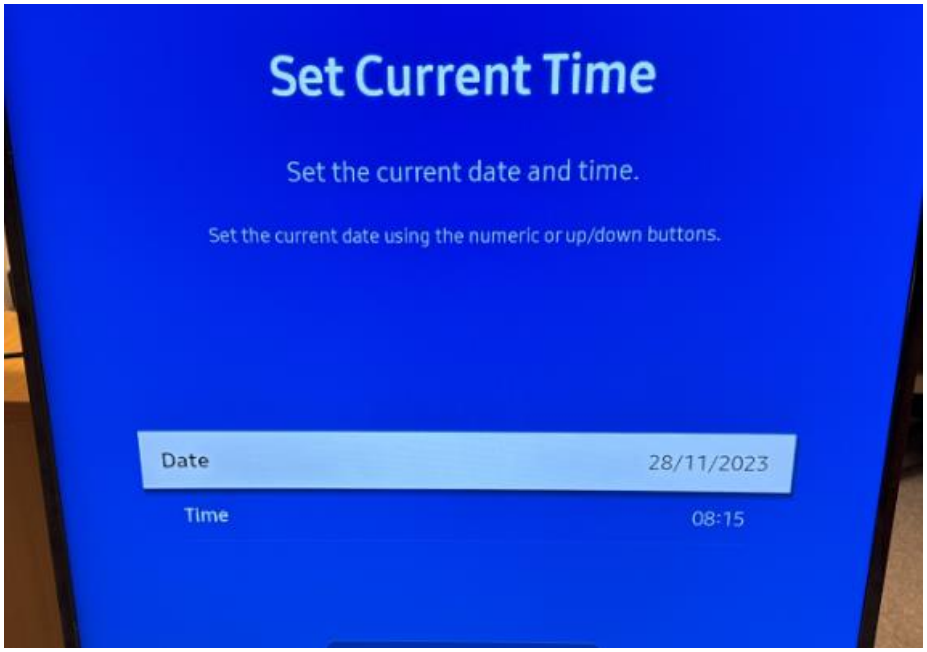
Choose «Skip»



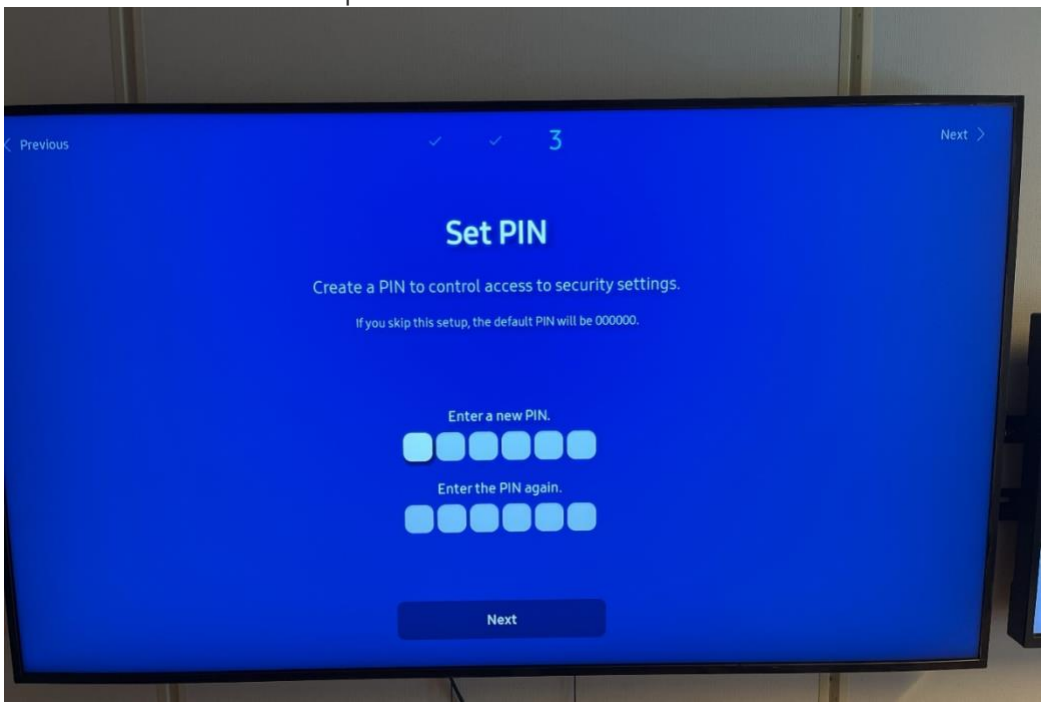
Choose «Off»



- Set date and time



- Set new screen PIN or keep the default.



- First time installation guide complete

3. Install/Configure

Menu button on remote → System → Time → DST. Set DST to "On"
and set start and end date correctly.

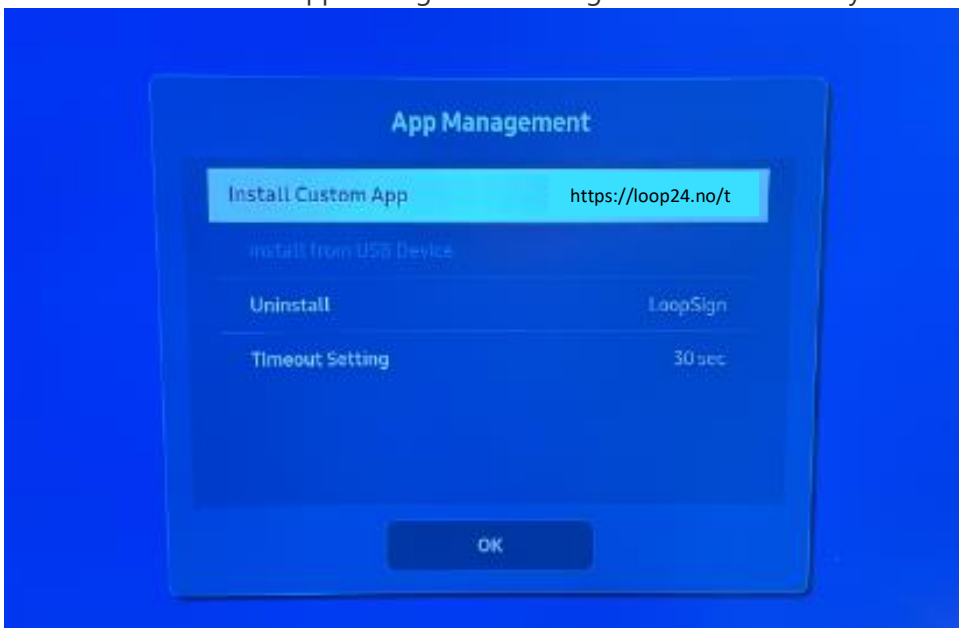
Settings for Norway:
Start date: Last Sunday in March at 2.00 am.
End date: Last Sunday in October at 3.00 am.

Menu button on remote → System → Power Control. Set the settings as shown in the picture below.
Auto Power On → ON
Standby Control → OFF
Remote Configuration → ON
Power Button → POWER ON ONLY

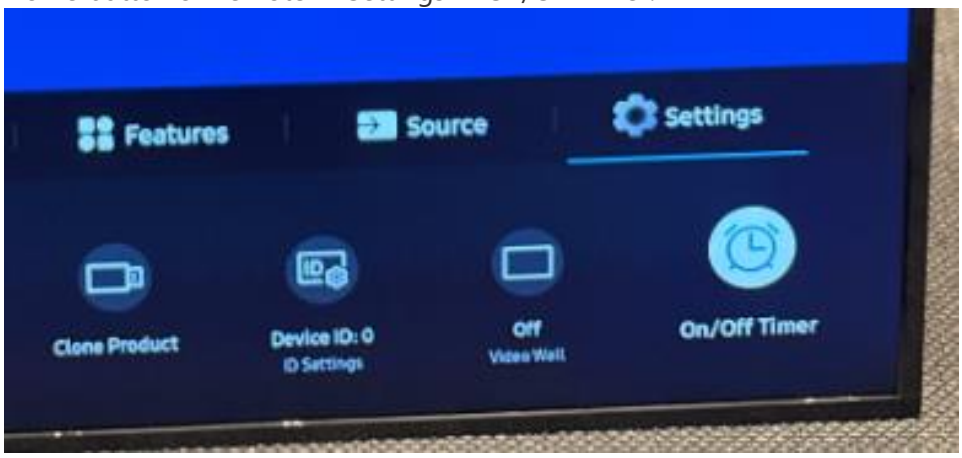
Menu button on remote → Picture → Advanced Settings.
Picture Enhancer → OFF

Home button on remote → Favourites. Then choose "App Management".

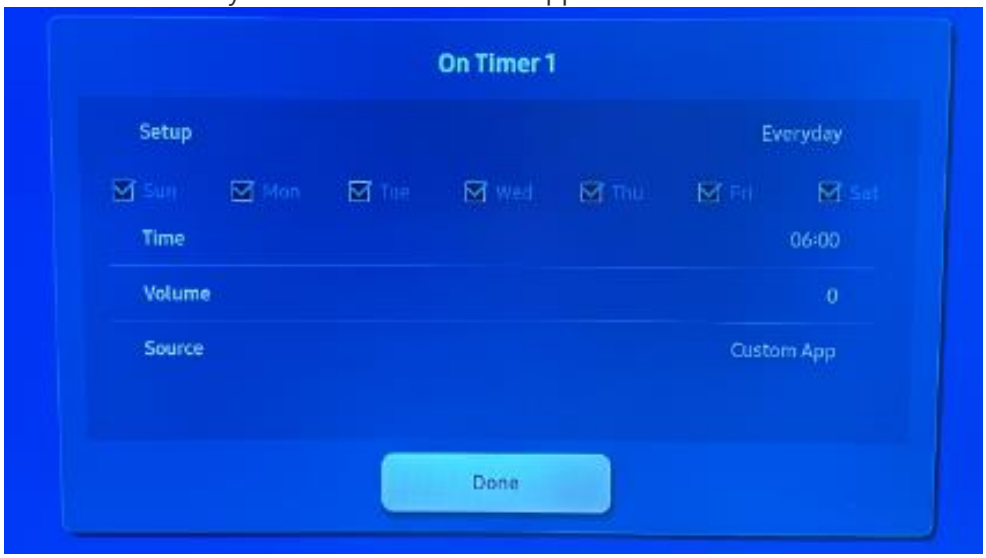
Double-check that the App Management settings are shown correctly as below.



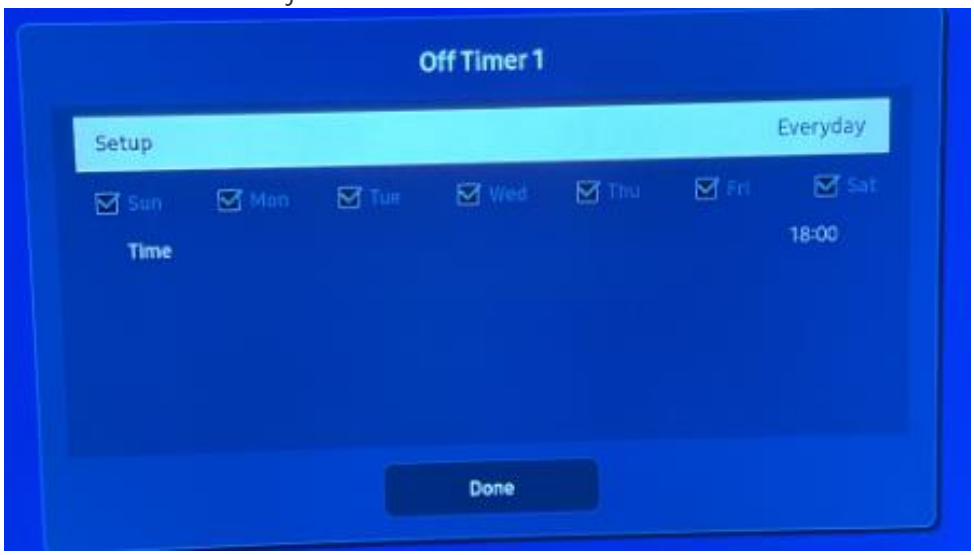
Home button on remote → Settings → On/Off Timer.



Set On Timer 1 as shown in the picture below. Adjust weekdays and time as needed, but remember to always set Source = Custom App.



Set Off Timer 1 with adjusted times as needed.

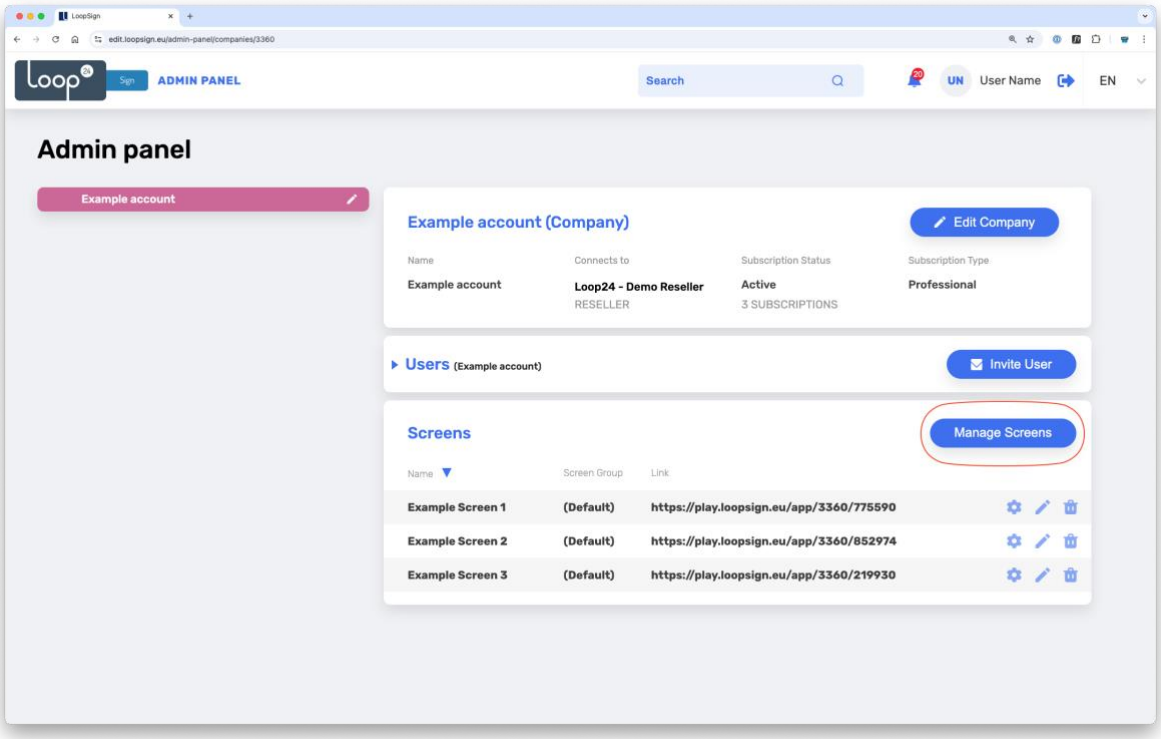


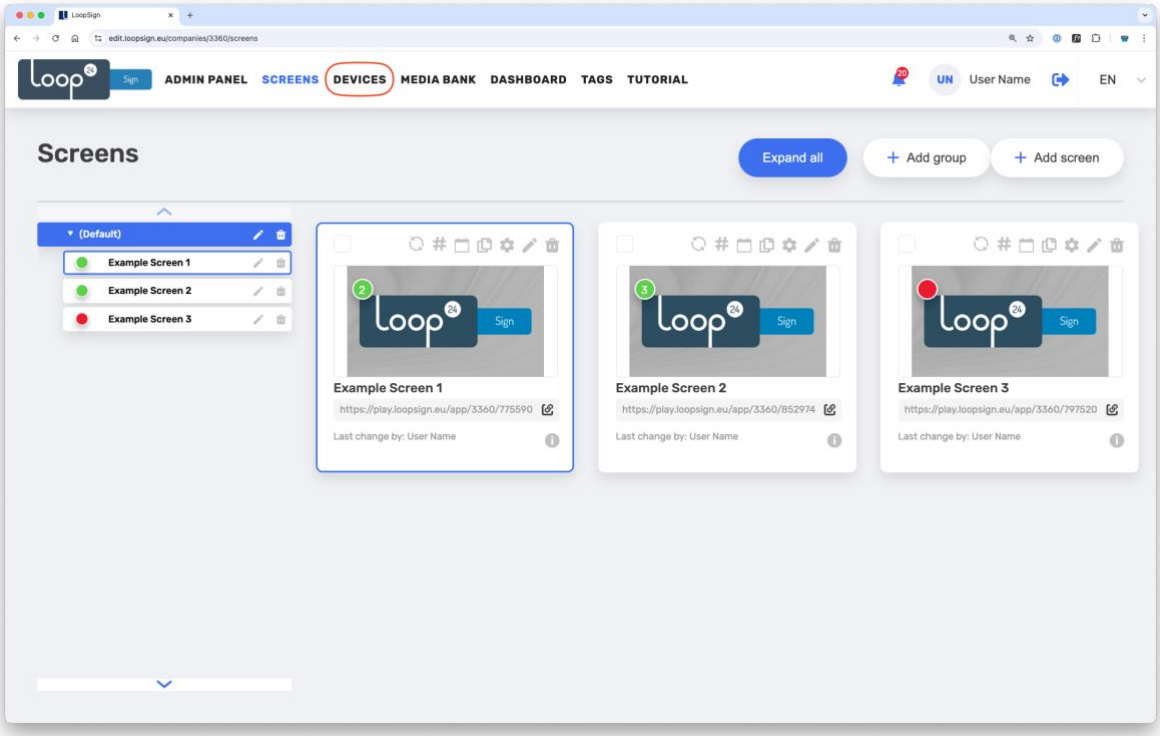
Home button on remote → Favourites. Then choose Custom App/LoopSign (which is always the left-most alternative in the bottom horizontal menu).

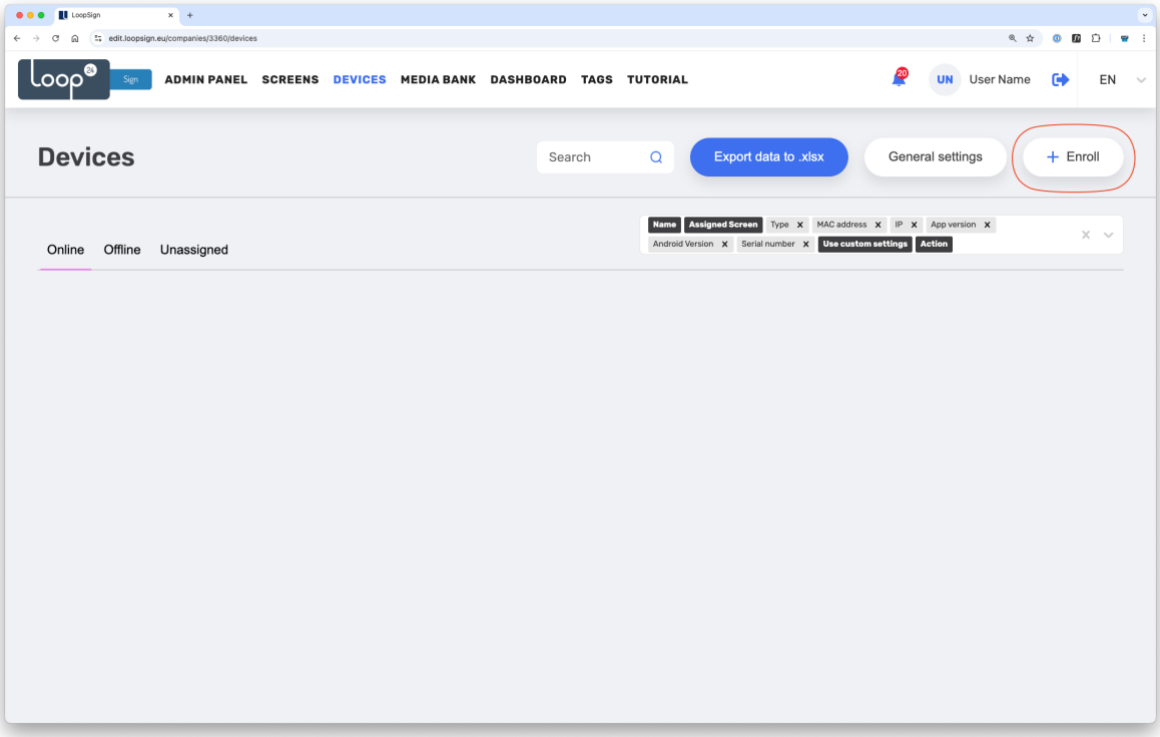
The LoopSign app will start and show the screen's hash code. To show content LoopSign, the code needs to be paired with a LoopSign screen on your account.

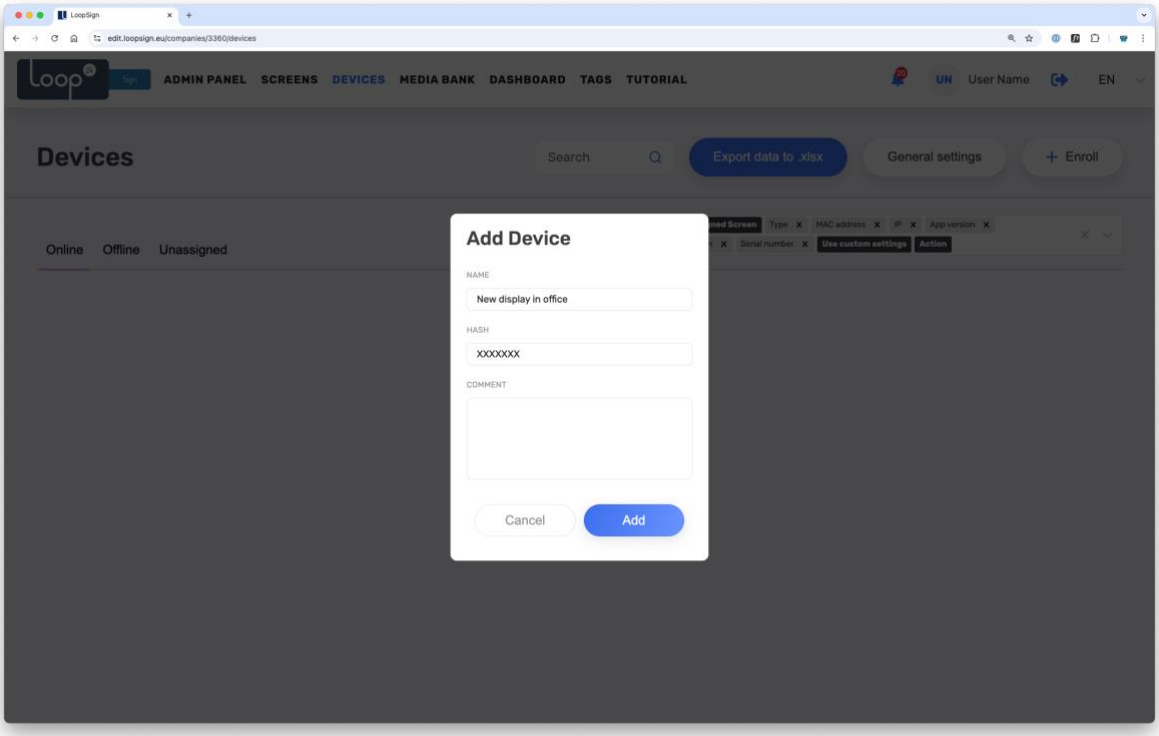
4. Enroll the display on your LoopSign account

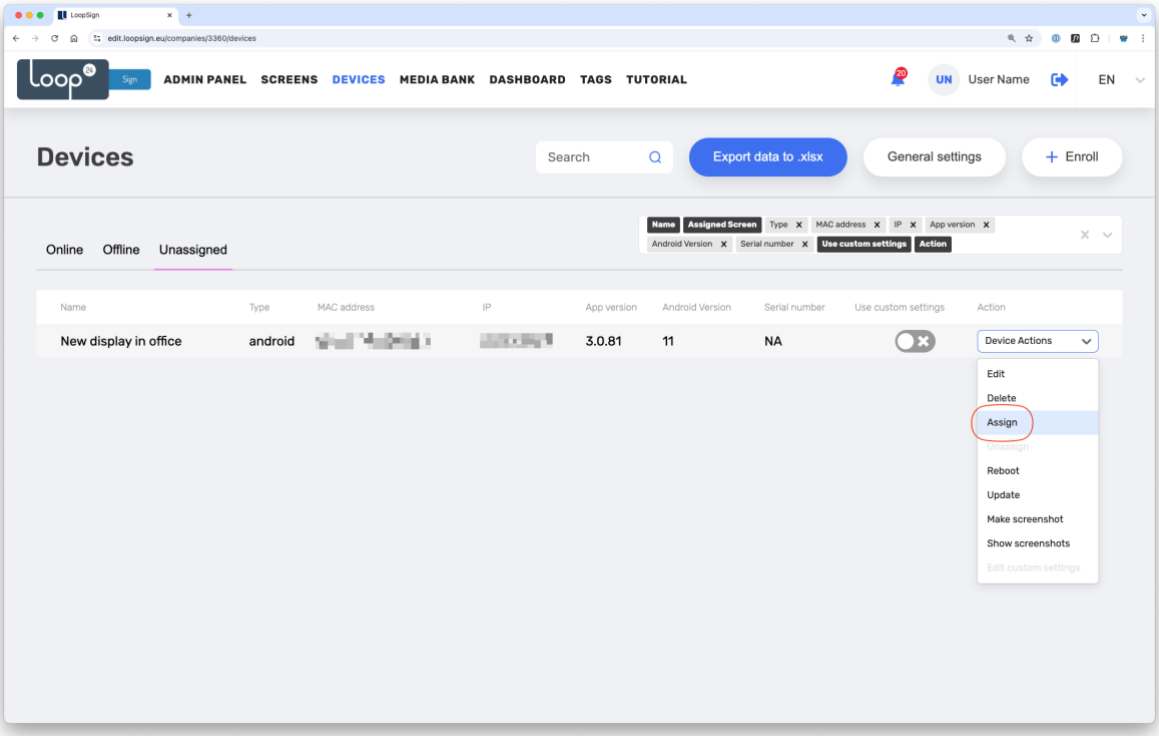
Log in to LoopSign, and then click *Manage Screens*. After that, click *Devices* in the top menu. In the Devices overview, click *+Enroll* to add the display to your LoopSign account, using the hash code showing on the display. After that you can assign the display to a LoopSign screen to immediately have your display start playing your LoopSign content.

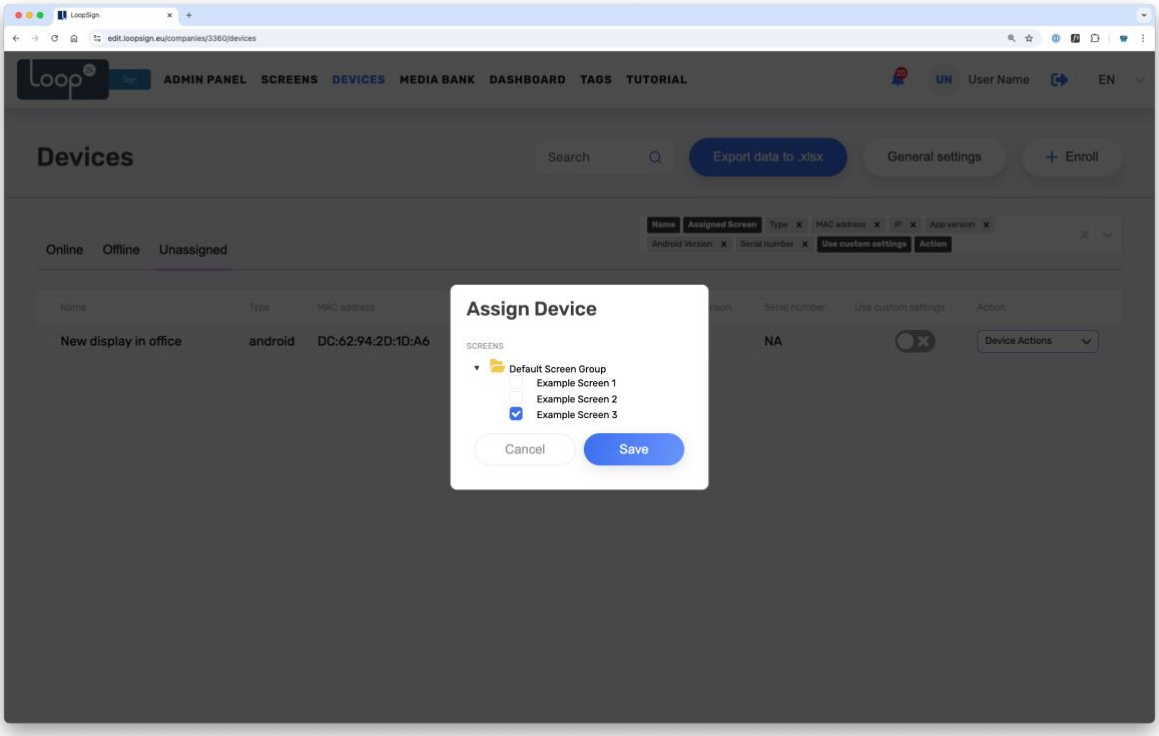
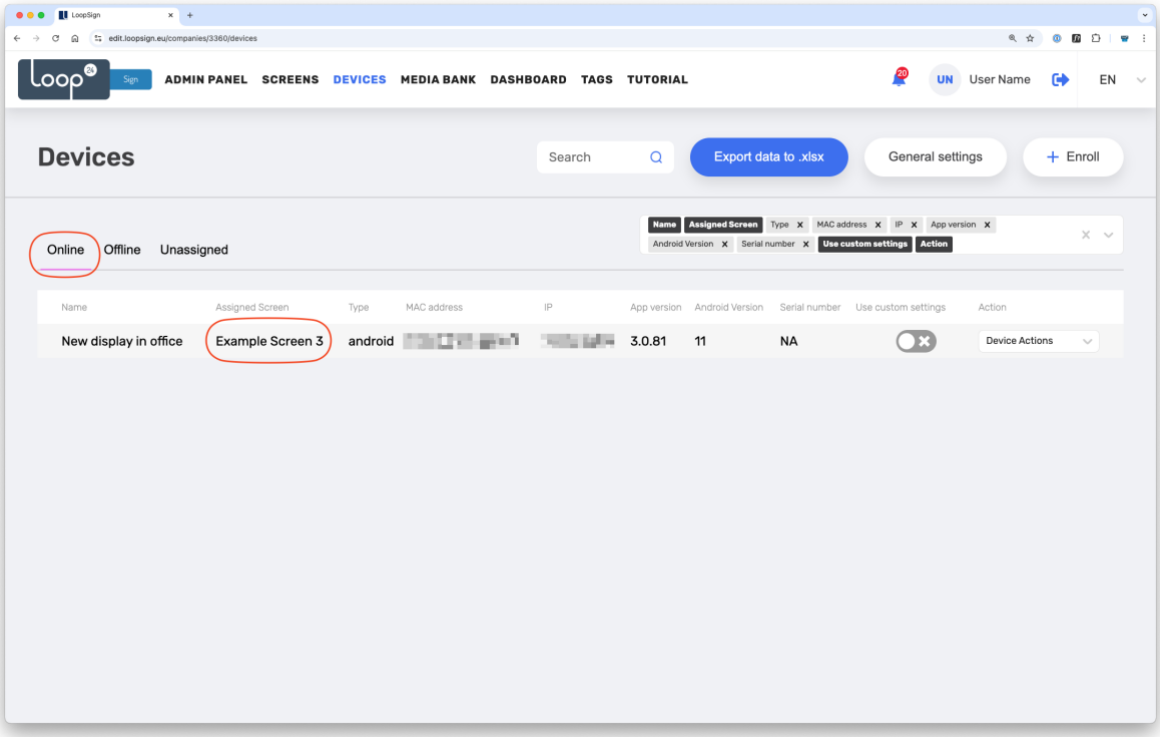
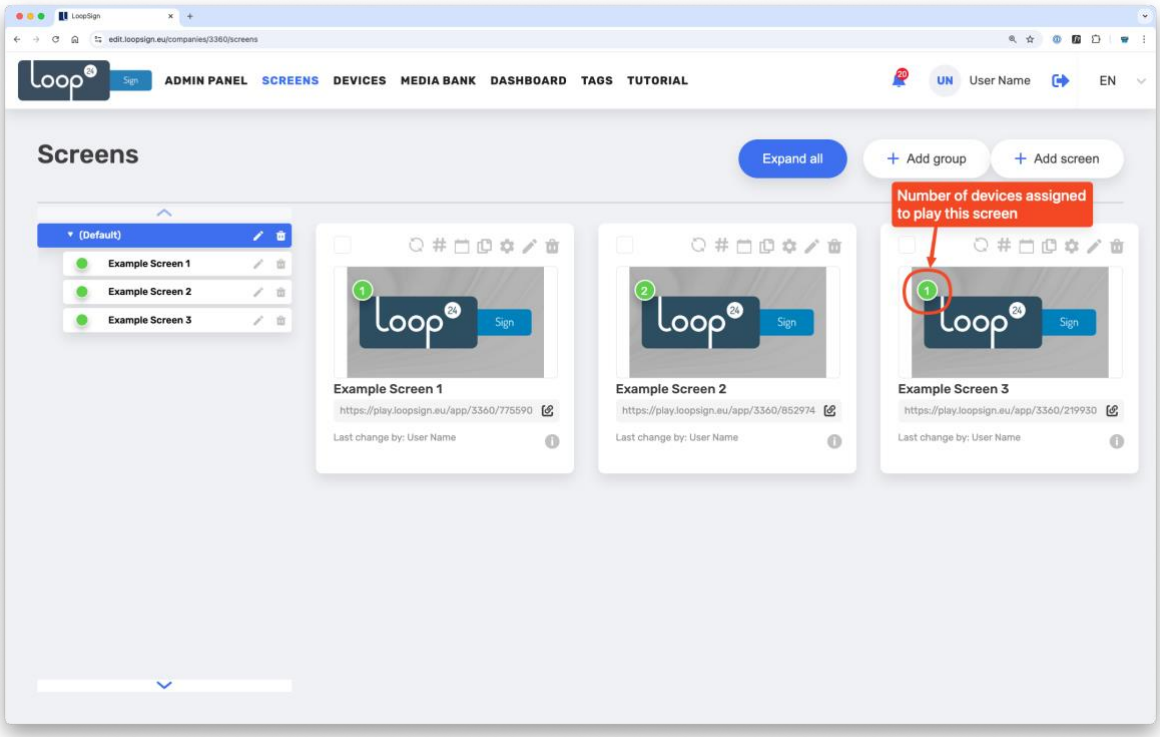



ADMIN PANEL
SCREENS
DEVICES
MEDIA BANK
DASHBOARD
TAGS
TUTORIAL
User Name
EN
Screens
Expand all
+ Add group
+ Add screen
(Default)
Example Screen 1
Example Screen 2
Example Screen 3
Example Screen 1
https://play.loopsign.eu/app/3360/775590
Last change by: User Name
Example Screen 2
https://play.loopsign.eu/app/3360/852974
Last change by: User Name
Example Screen 3
https://play.loopsign.eu/app/3360/797520
Last change by: User Name


ADMIN PANEL
SCREENS
DEVICES
MEDIA BANK
DASHBOARD
TAGS
TUTORIAL
User Name
EN
Devices
Search
Export data to .xlsx
General settings
+ Enroll
Online
Offline
Unassigned
Name
Assigned Screen
Type
MAC address
IP
App version
Android Version
Serial number
Use custom settings
Action


ADMIN PANEL
SCREENS
DEVICES
MEDIA BANK
DASHBOARD
TAGS
TUTORIAL
User Name
EN
Devices
Search
Export data to .xlsx
General settings
Enroll
Online
Offline
Unassigned
Add Device
NAME
New display in office
HASH
XXXXXXX
COMMENT
Cancel
Add


ADMIN PANEL
SCREENS
DEVICES
MEDIA BANK
DASHBOARD
TAGS
TUTORIAL
User Name
EN
Devices
Search
Export data to .xlsx
General settings
Enroll
Online
Offline
Unassigned
Name
Type
MAC address
IP
App version
Android Version
Serial number
Use custom settings
Action
New display in office
android
3.0.81
11
NA
Device Actions
Edit
Delete
Assign
Unassign
Reboot
Update
Make screenshot
Show screenshots
Edit custom settings


ADMIN PANEL
SCREENS
DEVICES
MEDIA BANK
DASHBOARD
TAGS
TUTORIAL
User Name
EN
Devices
Search
Export data to .xlsx
General settings
Enroll
Online
Offline
Unassigned
New display in office
android
DC:62:94:2D:1D:A6
NA
Device Actions
Assign Device
SCREENS
Default Screen Group
Example Screen 1
Example Screen 2
Example Screen 3
Cancel
Save

Congratulations! You've now successfully configured your display, enrolled it to your LoopSign account and assigned it to play content from a LoopSign screen.